

COMPANY'S QUALITY AND FOOD SAFETY POLICY

The company **PAVLOS MELISSAKIS & SIA O.E.** believes that its success depends on the continuous supply of high quality products that meet the expectations of its customers.

The objective of the company is the production and standardization of extra virgin and virgin olive oil that satisfies the demands of customers and consumers, in relation to quality, variety, safety of the final product and hygiene.

To achieve this, the company is committed to allocating resources and implementing processes that will continuously strengthen the culture of food safety among its staff. The company maintains that each employee is responsible for achieving the company's commitments to the quality and safety of its products, with the successful performance of their duties, having developed a food safety culture.

The company's principles of quality, safety and developed food culture are the foundations of its commitment to quality.

Safety and quality for the company is not just production of safe, quality products. Safety and quality means respect for its consumers, employees and partners.

In this context, the management and every employee of the factory are committed:

- to establish, document and maintain a H.A.C.C.P. system that identifies, assesses and controls safety-related risks at all stages before and after the production and distribution of products,
- to apply Greek and Community legislation on product safety issues and the rules of Good industry Practice,
- to production and storage of quality products, satisfying the demands of our consumers, the sustainability of the company and the environmental responsibilities and responsibilities of the staff,
- to provide excellent quality services that meet the needs and expectations of our customers, as well as ethical trade, product hygiene and safety,
- to establish strategies for the safety and quality of our products in our annual business planning processes;
- to establish annual safety and quality targets at both individual and group level for all our activities, as well as for the sustainability of the company,
- to communicating our strategies and our performance in product safety and quality, internally to all our partners as well as to key external interested parties;
- to ensuring our continued product safety performance in accordance with ISO 22000 / ISO 9001 standards,
- to human rights and workers' rights regarding wages, working hours, working environment and resource allocation,
- to matters of environmental awareness,
- to matters of health and safety in the workplace and the non-employment of children,
- to confirm the effectiveness of the product safety and quality management systems we use, either through internal and external control procedures recognized by International Standards, or internal and external communication with the relevant agencies,
- to our effort to ensure that our suppliers feel the same commitment to product safety and quality, and monitor the materials they supply through incoming product checks and inspections,
- to the effort to implement its goals, which concern all company processes and have been notified to the respective departments (Finance and Sales - Purchasing - Stock - Production, etc) and to all staff.

The company's commitment to food quality and safety management, in the entire range of its activities and functions, is a commitment of the management and all employees and an integral part of their daily work.

In order to achieve its specific objective, the company has defined a system of planning, implementation, monitoring and continuous improvement of its activities and has organized the management of its resources (human resources, equipment, materials, production, quality control, etc.) according to the requirements and conditions of the ISO 22000 / 2018 standard.

Management

PAVLOS MELISSAKIS

Tsivaras Apokoronou 16.04.2022